



MEMORANDUM

TO: Regional EMS Agencies

FROM: Kendra Sours, EMS Systems Coordinator

DATE: October 5, 2017

SUBJECT: Performance Improvement Requirements

Section 12 VAC 5-31-600 Quality Management Reporting, of the Virginia EMS Rules and Regulations requires that each licensed EMS agency participate in ongoing performance improvement (quality management) program. The Office of Emergency Medical Services has contracted with the Lord Fairfax EMS Council to coordinate region wide PI projects and to compile and report the findings of our regional EMS agencies as part of this program. The Regional Medical Direction Board requires each agency to comply with the policy or the agency's opportunity to apply for Rescue Squad Assistance Fund (RSAF) grants will not be e-signed until the agency is compliant. The Performance Improvement and Trauma Performance Improvement plans along with PI Program templates are available on the Council's website at <http://lfems.vaems.org>. The Council works on a fiscal year basis which runs from July 1 until June 30, every year. **An active EMS agency roster shall be submitted bi-annually with the PI data for quarter one (1) and quarter four (4), upon request by your Medical Direction Board.** The following is the schedule of topics for our regional Performance Improvement Program:

First Quarter FY 2017—Due October 31, 2017

- **Trauma** – Pediatric trauma (eight years old and younger)
- **Medical** – Combative Patient
- **System** – Patient Refusals

Second Quarter FY 2017 —Due January 31, 2018

- **Trauma** – Spinal Immobilization
- **Medical** – STEMI Patients
- **System** – Multiple Patients

Third Quarter FY 2017—Due April 30, 2018

- **Trauma** – Burns
- **Medical** – Pulmonary Edema/COPD
- **System** – Dispatch to Response Time (911 calls)

Fourth Quarter FY 2017—Due July 31, 2018

- **Trauma** – IV Resuscitation
- **Medical** – Stroke
- **System** – Drug Administration

By reviewing these Performance Improvement indicators and reporting results to the Lord Fairfax EMS Council, you are complying with the requirements of 12 VAC 5-31-600. We believe this program and your participation will allow us to make improvements in the delivery of data based pre-hospital care in our region, and we thank you in advance for your participation. This information will be compiled and presented to the Medical Direction Board on a quarterly basis, and a list of any agency that is not compliant will be reported then as well. If you have any questions, please feel free to contact the Council at (540) 665-0014.

All agency data and an active EMS member roster need to be sent to the Council electronically at lfemspi@vaems.org by the due date.